



The Emotionally Intelligent Comm Center

Hosted by O'Fallon Police Department

Working in a 9-1-1 center is emotionally intense. This interactive session teaches practical emotional intelligence skills to help manage stress, improve interactions, and make work and home life easier.

Learning Objectives:

- Understand why emotional intelligence is so important at the comm center
- Identify how to use it to improve leadership ability, in any position
- Gain tools for communicating more effectively during heated

OCT 20 2026
8AM - 5PM CST

**O'FALLON POLICE DEPARTMENT,
1019 BRYAN RD., O'FALLON,
MO 63366**

REGISTRATION FEE:
\$249

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with Kris Inman